

Product Release Notice

Update to RTX 2012 with Update 5

General Availability Release Date

March 26, 2018

Product Overview

In an effort to help existing customers with deployed RTX 2012 products we are providing an unsupported Update to RTX 2012 with Update 5. This update has had limited testing on only the latest version of RTX 2012 with Update 5. The Update can be downloaded [here](#).

Resolved Issue

Resolves an issue where the Real-time Subsystem would fail to start and cause a reboot after applying the Microsoft security updates to fix the Meltdown-Spectre issue.

IMPORTANT: The following Windows Updates are not compatible with RTX and must not be installed. If either update is already installed, you must uninstall it before running RTX:

- KB4088875 (Monthly Rollup)
- KB4088878 (Security-Only Update)

Activation & Licensing

Update to RTX 2012 with Update 5 requires RTX 2012 with Update 5 to already be installed and licensed.

Availability

Update to RTX 2012 with Update 5 is available beginning March 26, 2018 through Partners and by contacting Sales: sales@intervalzero.com or (781) 996-4481.

We look forward to any comments and feedback. If you have recommendations, or wish to suggest product enhancements, please contact Product Management at: productmanagement@intervalzero.com.