

Product Release Notice

Update 7 for RTX 2011 with Service Pack 1

General Availability Release Date

March 26, 2018

Product Overview

In an effort to help existing customers with deployed RTX 2011 products we are providing an unsupported Update 7 for RTX 2011 with Service Pack 1. This update has had limited testing on only the latest version of RTX 2011 with Service Pack 1 and Update 6. Update 7 for RTX 2011 can be downloaded [here](#).

Resolved Issue

Resolves an issue where the Real-time Subsystem would fail to start and cause a reboot after applying the Microsoft security updates to fix the Meltdown-Spectre issue.

IMPORTANT: The following Windows Updates are not compatible with RTX and must not be installed. If either update is already installed, you must uninstall it before running RTX:

- KB4088875 (Monthly Rollup)
- KB4088878 (Security-Only Update)

Activation & Licensing

Update 7 for RTX 2011 requires RTX 2011 with Service Pack 1 to already be installed and licensed.

Availability

Update 7 for RTX 2011 with Service Pack 1 is available beginning March 26, 2018 through Partners and by contacting Sales: sales@intervalzero.com or (781) 996-4481.

We look forward to any comments and feedback. If you have recommendations, or wish to suggest product enhancements, please contact Product Management at: productmanagement@intervalzero.com.