



Product Release Notice

Update 4 for RTX 2009 with Service Pack 2

General Availability Release Date

March 7, 2018

Product Overview

In an effort to help existing customers with deployed RTX 2009 products we are providing an unsupported Update 4 for RTX 2009 with Service Pack 2. This update has had limited testing on only the latest version of RTX 2009 with Service Pack 2 and Update 3. Update 4 for RTX 2009 can be downloaded [here](#).

Resolved Issue

Resolves an issue where the Real-time Subsystem would fail to start and cause a reboot after applying the Microsoft security updates to fix the Meltdown-Spectre issue. For more information on this issue, please refer to [Windows Security Updates not Supported by IntervalZero Products](#).

Activation & Licensing

Update 4 for RTX 2009 requires RTX 2009 with update 3 to already be installed and licensed.

Availability

Update 4 for RTX 2009 is available beginning March 7, 2018 through Partners and by contacting Sales: sales@intervalzero.com or (781) 996-4481.

We look forward to any comments and feedback. If you have recommendations, or wish to suggest product enhancements, please contact Product Management at: productmanagement@intervalzero.com.